

HanStone

10 years Limited Warranty

10
years
warranty

Hyundai L&C Corporation ("Hyundai L&C" or the "Company") expressly warrants, subject to the terms, conditions, limitations, and exclusions set forth herein, that HanStone® Quartz products shall be free from manufacturing defects in the product under normal use and maintenance for a period of **ten (10) years from the date of original installation**.

If a manufacturing defect in the product is found during the warranty period, Hyundai L&C will repair or replace the defective product free of charge. This warranty applies equally to **both residential and commercial applications**.

Warranty Conditions

This warranty shall be valid only if all of the following conditions are satisfied:

- The warranty applies only to the original owner or original user of the HanStone® product, and the product must remain in normal use at the location where it was originally installed.
- Full payment for the product, as well as all fabrication and installation charges, must have been made.
- Prior to fabrication and installation, qualified fabricators and installers must inspect the HanStone® product and confirm that it is free from observable defects. The end user must also inspect the reasonably observable exterior condition of the finished product prior to permanent installation.
- The product must have been stored, transported, handled, fabricated, installed, used, and maintained in accordance with Hyundai L&C's applicable guidelines and recommendations.
- The product must remain in its original installed location and must not have been removed, relocated, or reinstalled.

Warranty Exclusions

This warranty does not cover, and Hyundai L&C shall not be liable for, any damage, defect, or failure resulting from the following causes or otherwise unrelated to a manufacturing defect in the product:

- **Improper Fabrication or Installation:**
Any defect, damage, or failure arising from improper fabrication, cutting, seaming, joining, installation, or other workmanship-related issues.
- **Failure to Follow Care and Maintenance Guidelines:**
Damage resulting from failure to observe Hyundai L&C's recommendations regarding storage, transportation, handling, use, fabrication, installation, care, or maintenance.
- **Accidents and Improper Use:**
Damage caused by accidents, misuse, abuse, excessive impact, negligence, or use beyond the intended and normal application of the product.
- **Excessive Heat Exposure:**
Discoloration, cracking, or other damage resulting from exposure to excessive, extreme, or concentrated heat.
- **Structural Movement and Site Conditions:**
Damage caused by movement, settlement, shifting, deflection, deformation, or other conditions related to buildings, cabinets, support structures, substrates, or installation environments.
- **Acts of God and Other External Factors:**
Damage caused by natural disasters, force majeure events, or any external factors unrelated to a manufacturing defect in the product.
- **Removal, Relocation, or Reinstallation:**
Products that have been removed from their original installation location, relocated, or reinstalled.
- **Seam-Related Conditions:**
Any matter relating to the appearance, performance, visibility, or characteristics of seams, joints, or fabricated connections arising from fabrication, installation, or site conditions unrelated to a manufacturing defect in the product.
- **Color Variations and Minor Cosmetic Conditions:**
Minor color variations, spotting, water marks, surface irregularities, or other aesthetic conditions that do not constitute a manufacturing defect in the product.
- **Third-Party Products:**
Any issue arising from materials, products, or components manufactured by parties other than Hyundai L&C, regardless of whether such products are used in conjunction with HanStone®.

Limitation of Liability

Hyundai L&C's obligation under this warranty is limited solely to the repair or replacement of the defective HanStone® product determined to contain a manufacturing defect.

This warranty does not cover removal costs, reinstallation costs, labor charges, fabrication expenses, transportation expenses, or any other incidental costs associated with the original installation or warranty service.

Except where prohibited by applicable law, Hyundai L&C shall not be liable for any indirect, incidental, consequential, special, punitive, or other damages arising from the inability to use the product or from any defect in the product.

However, nothing in this warranty shall exclude or limit liability to the extent that such exclusion or limitation is prohibited under applicable law.

Non-Transferability of Warranty

This warranty is provided exclusively to the original owner or original user of the HanStone® product and may not be assigned, transferred, or otherwise conveyed to any third party.

This warranty shall automatically terminate if ownership of, or the right to use, the building or facility in which the product is installed is transferred to a third party by sale, gift, inheritance, or otherwise.

Warranty Claim Procedure

To obtain warranty service under this warranty, the original owner or original user must first report the alleged defect to the original place of purchase or to the fabricator and installer responsible for the project.

Hyundai L&C or its authorized representative reserves the right to inspect the product and installation site in person. The original owner or original user shall reasonably cooperate with the inspection process.

The determination of whether a manufacturing defect exists and whether the claim is covered under this warranty shall be made solely by Hyundai L&C after evaluation of the product condition, installation circumstances, and service environment unless otherwise required by applicable law.

HanStone
Quartz
Surfaces