Hanex® Solid Surfaces

Warranty

Hanex SOLID SURFACE 10-YEAR, LIMITED RESIDENTIAL WARRANTY

Hanwha L&C Corporation warrants to the original purchaser that its product Hanex Solid Surface, when fabricated and installed by Certified Hanex Solid Surface Fabricator/Installer for residential use, shall be free from defect in material, for ten (10) years from date of installation to the original purchaser. This warranty only applies to Hanex Solid Surface, which is stored, handled, fabricated, and installed in the manner recommended by the Hanex Solid Surface Fabrication Guide. Hanwha, at its discretion, will repair or replace, free of charge, product failures due to manufacture defect during the 10 years following initial installation. The residential warranty is transferable within the 10 year period following initial installation, provided the new owner registers with Hanwha in writing. Hanwha's obligation is limited solely to the repair or replacement, including necessary reasonable labour charges, of the Hanex Solid Surface purchased.

Hanex SOLID SURFACE 10-YEAR, LIMITED COMMERCIAL WARRANTY

Hanwha L&C Corporation warrants to the original purchaser or owner that its product Hanex Solid Surface, when fabricated and installed by Certified Hanex Solid Surface fabricator/installer for commercial use, shall be free from defect in material, under normal use and service, for ten (10) years from the date of sale to the original purchaser. Hanwha, at its discretion, will provide Hanex Solid Surface material only, free of charge, for product failures due to manufacture defect during the 10 years following initial installation. The commercial warranty is not transferable.

The above Residential and Commercial warranty does not cover:

- Failure to comply with Hanwha's recommended storage, handling, fabrication and installation and care & maintenance guidelines.
- Damage caused by accidents, abuse, misuse, fabrication/installation error, exposure to extreme heat, or act of nature.

- Installed Hanex Solid Surface product that is removed from their original place of installation or alteration/repair performed on product by one other than Certified Hanex Solid Surface Fabricator/Installer.
- Appearance of joints or seams due to improper fabrication/installation or improper grout or caulk due to improper maintenance.
- Minor conditions such as scratches, stains, water spots, and burns, which may be corrected by Hanex care & maintenance instructions/guidelines.

No other warranties, express or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Hanwha is not liable for any loss of direct, incidental, or consequential damages as a result of the inability to use Hanex. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the above limitation or exclusion may not apply to you.





Hanex® 10-Year limited Warranty for Outdoor Application

Based on many years of practical experience and the knowledge, Hyundai L&C Europe GmbH warrants that Hanex® Solid Surfaces products for the outdoor area withstands humidity, UV radiation and variations in temperature making them ideally suited for outdoor applications.

Hyundai L&C Europe GmbH expressly warrants repairing or replacing this product, free of charge, if it fails due to any manufacturing defect during the first 10 years after initial installation.

This Warranty applies to the outdoor application for following Hanex® colours in 12 mm thickness only:

| Code | Colour |
|-------|-------------|
| S-001 | R-White |
| S-002 | White |
| S-008 | N-White |
| S-004 | Ivory |
| T-060 | Ice Queen |
| T-021 | Pure Arctic |
| D-003 | Gold Brown |

These colours for external use showed a good resistance against UV. The possible colour change, when used in the outdoor area under normal circumstances, is expected to be $3\Delta E$ for 10 years after initial application.

Minor variances and differences in colour and pattern - usual in the sector or technically unavoidable - shall not be regarded as a shortcoming.

The guarantee does not cover colour changes caused by damage or stain.

The 10-Year Limited Warranty applies to Hanex® Solid Surface products, which are stored, handled, fabricated and installed in the manner recommended by the Hanex® Solid Surfaces Fabrication Guide.





The warranty shall not apply to damages caused by:

- 1. Failure to comply with Hyundai L&C Europe GmbH recommended storage, handling, fabrication and installation and Hanex® Care & Maintenance Guidelines
- 2. Products(s) installed in any outdoor application without the required authorisation of Hyundai L&C Europe GmbH
- 3. Damage caused by accidents, abuse and/or misuse
- 4. Exposure to extreme heat
- 5. Failure to improper fabrication/installation

No other warranties expressed or implied, are made, including merchant ability or fitness for a particular purpose. Except as provided herein, Hyundai L&C Europe GmbH is not liable for any loss of direct, incidental, or consequential damages as a result of the use of or inability to use Hanex[®].